



# **PUBLIC ADVISORY**

## **NO. 10- 2020**

### **On the Delay in the Availability of Passports**

27 March 2020- The Philippine Embassy in Berne, Switzerland wishes to inform all Philippine Passport applicants that due to the disruption in the services of the logistical partners of the Department of Foreign Affairs-Office of Consular Affairs following the declaration of an Enhanced Community Quarantine in the whole of Luzon effective 17 March 2020, there will be consequent delays in the delivery and availability of passports until the resumption of normal operations.

Passport applicants with urgent questions or emergencies may call the Philippine Embassy Hotline at +41 79 5421 992, or send an email to [berne.pe@dfa.gov.ph](mailto:berne.pe@dfa.gov.ph) or [bernepe.passport@dfa.gov.ph](mailto:bernepe.passport@dfa.gov.ph).

Thank you for your kind understanding.

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